

Resource Guide For Onslow County



Onslow County
Partnership for Children
Together We Build Brighter Futures

Onslow County Partnership for Children
900 Dennis Road
Jacksonville, NC 28546
910.938.0336
www.onslowkids.org

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The Resource Guide is provided to you from information submitted through the registration process. Any information in the guide was obtained from the presenters. If you have any questions regarding certain programs or the information listed in the guide, please contact the agency directly.

A & B Tutoring Solutions

1099 Gum Branch Road
Jacksonville, NC 28546

www.abttutoringsolutions.com.wordpress.com

910.333.8518

Eligibility Requirements: No income requirement. Serves all children ages 5 and over.

Summary of the Program: A & B Tutoring Solutions specializes in helping children reach their full potential no matter their challenges. 1 in 5 students are struggling with a learning disability; ADHD, ADD, dyslexia, and others and our children are not specifically tested for learning differences in our public school system. If your child is having difficulty reading, writing, or math, there are specific approaches that are designed to target their challenges with proven success. We use multi-sensory, research-based techniques such as Barton and "Orton-Gillingham" that have been proven successful. We have found when you teach to the senses, not only will your child retain the information long term, they will have fun doing it. Affordable tutoring and no registration fees!

- Specialized one-on-one tutoring: Kindergarten readiness – middle school
- After school tutoring (travel tutoring)
- FREE Resource Library with multi-sensory materials, DVDs, and games
- Co-Op homeschool classroom space
- Screenings-a calculated tool to see if our methods will be helpful for your child

Intake/Application Process: Students do not have to have a qualifying diagnosis to use our services. The first tutoring appointment is a screening to see if our Barton Reading method will be appropriate for your child. We do also tutor in other areas but use the same principles and teach using sensory methods. Any paperwork can be filled out while your child is getting screened. We ask that you bring any handwriting samples or previous school work to the first appointment. If your child does have an IEP, please bring a copy to the first appointment so we can build a learning plan that can co-exist. We do not make a diagnosis. We can refer you to places that do testing for learning disabilities.

Armed Forces Services Corporation
461 Western Blvd., Suite 106
Jacksonville, NC 28539
<http://www.findmyfinancialcoach.com/>
252.503.6811

Eligibility Requirements: Free service to Veteran and Families

Summary of the Program: The purpose of our program is to help clients channel their financial vision, create a plan, and their process. My goal is to collaborate with each patron to help make the right decisions, give encouragement and accountability.

Intake/Application Process: No application needed; all they need to provide is branch of service and date of separation or retirement.

Blank Canvas Awareness Art
1099 Gum Branch Road
Jacksonville, NC 28546
www.blankcanvasawarenessart.com
910.333.8518

Eligibility Requirements: No income requirement. Services are for anyone ages 6 and over.

Summary of the Program: *We are a non-profit, 501C3, creating colorful solutions for Dyslexia, ADHD & ADD through Tutoring, Educating, Advocating, and Mentoring. We also strive to build self-esteem by focusing on one's individual strengths through creative expression*

We provide one on one Specialized Tutoring to assist individuals that may have difficulty reading we focus on Orton Gillingham methods using phonemic awareness skills, structured literacy and multi-sensory methods. We use individualized methods based on each student's needs. We also provide trainings to other agencies and to the public about Dyslexia and ADHD/ADD. We assist families with learning about the IEP process and make suggestion. We also provide training and recruit individuals to become mentors and assisting other in learning this specialized method.

- Advocate services
- Community Awareness Art Shows
- Professional Development Trainings
- Empowerment Camp
- Parent Trainings to assist with homework

Intake/Application Process: Intake process is very simple. Need to call or email Donna Gargett. No diagnosis is needed to use services. If the student already has an IEP or 504 plan a copy of that would be helpful in coming up with an individual tutoring plan.

Brynn Marr Hospital
192 Village Drive
Jacksonville, NC 28546
www.brynnmarr.org
910.577.1900/1400

Eligibility Requirements:

- Inpatient Psychiatric Treatment Services: Ages 4 - 12 (Child), Ages 12 - 17 (Adolescent), Ages 18+ (Adult)
- Psychiatric Residential Treatment Facility: Ages 12-17 (Gender specific female unit)

All private insurances are accepted (Tricare, BCBS, Aetna, UBH, Cigna, etc.), Medicaid ages 4-21

Summary of Program: Brynn Marr Hospital offers a short-term crisis assessment and treatment program that assists patients who are experiencing acute symptoms due to a mental illness. Patients of Brynn Marr Hospital are a part of a highly structured,



safe environment, and it is our goal to provide true quality care for our patients. If admission is appropriate individuals will receive psychiatric assessment and evaluation to begin the treatment process. Therapy focusing on the unique needs of each patient through person-centered planning are primarily group based utilizing clinical evidence based models. Family involvement is highly encouraged throughout the treatment plan with family engagement designed to improve family dynamics and communication is done in conjunction with nursing focusing on medication and nutritional education. Brynn Marr also utilizes yoga, recreational therapy, pet therapy, and makes use of the facilities 9 outdoor courtyards for age appropriate recreation. Our Care Coordinators work from the date of admission through discharge to develop a community based aftercare plan.

- Active Duty Dual Diagnosis Program: Brynn Marr Hospital offers a Dual Diagnosis inpatient program for active duty service members with a primary substance use disorder and a co-occurring mental health diagnosis, which may be related to deployment, the demands of military service, or other life stressors.
- Passages Program: Psychiatric residential treatment facility located in Brynn Marr Hospital for girls, ages 12 – 17, who are exhibiting problematic behaviors associated with a psychiatric diagnosis and who are not currently able to live in a family situation or other community-based group home environment due to the severity of their behavioral problems and potential to harm themselves or others. This program offers a fully accredited school which programs 5 days a week and allows individuals to complete their education through the high school level.

ADMISSIONS: Brynn Marr Hospital accepts referrals (voluntary and involuntary) from mental health providers, individuals, families, physicians, hospitals and managed care providers 24/7/365. Call 910-577-1900 or visit our website at www.brynnmarr.org

CareNet Counseling Center of Wilmington (Jacksonville Satellite Office)

2734 Commerce Road
Jacksonville, NC 28546

www.wilmingtoncarenet.org

910-799-1071

Eligibility Requirements: All ages, all incomes

Summary of Program: We are a non-profit organization offering counseling and psychological services. All of our providers are professionally trained and licensed in the state of North Carolina. Our goal is for our clients to experience renewal in their lives by promoting psychological, emotional and spiritual health through compassionate, professional counseling and psychological services. Our therapists and psychologists also offer faith-integrated counseling. Our licensed therapists offer psychotherapy and pastoral care services for individuals, couples, and families experiencing challenges such as Anxiety, Depression, Post-traumatic Stress, Grief and loss, Family & Relationship issues, Sexual issues, Stress related to military life, Substance abuse recovery, Trauma, Workplace and career issues, Phase of life transitions, and Spiritual issues. We also offer consultation and support for clergy and ministerial staff. We serve those at all financial levels.

Intake/Application Process: Please give us a call to find out more and to begin services at 910-799-1071.

We accept most insurance plans and will file claims on your behalf. We also offer services at a reduced cost for uninsured or underinsured clients. A physician referral may be required based on your insurance carrier.

Celebrate Recovery; North Carolina Peer Support Specialties

UNC school of Social Work Chapel Hill NC

www.pss.unc.edu and www.CelebrateRecovery.com

910-650-4382

Eligibility Requirements: 60 hours of schooling, along with Lived life experiences for a CPSS Certified with State, For Celebrate Recovery none

Summary of Program: CPSS, work with individuals that have Mental Health issues and or Substance Abuse CPSS are people that have had lived life experienced with Mental Health Issues and Substance that can relate to a person in need Celebrate Recovery is support with fellow sojourners in recovery. A program aimed at all Hurts, Habits and Hang Up from Addiction to co-dependency and compulsive behaviors



Intake/Application Process: Just show up to any Celebrate Recovery Meeting Baptist Assoc Friday evenings at 6pm 2734 Commerce Rd Jacksonville NC 910-347-3146

Child Advocacy Center

900 Dennis Road
Jacksonville, NC 28546

www.onslowkids.org

910.353.5000

Eligibility Requirements: The CAC serves children from birth through 17 years of age who have been sexually and/or physically abused. Children served must have an open investigation with Child Protective Services and/or Law Enforcement.

Summary of Program: The Child Advocacy Center evaluates all local children who are victims of sexual and/or physical abuse. Child Protective Services and Law Enforcement refer children to the CAC which is a child-friendly, neutral facility where children receive comprehensive evaluations consisting of specialized forensic interviews and medical exams, advocacy and links to community resources and mental health providers along with case review. The case investigators are onsite throughout the evaluation working collaboratively as a team with the CAC staff which ensures that children are not subjected to multiple interviews. Everyone involved with the child's case is on the same page and it streamlines information and avoids duplication of efforts which ultimately saves time and tax payer dollars. The goal of the Child Advocacy Center is to ensure that children are healthy and safe. An additional benefit is that the successful prosecution rate in Onslow County for child sexual abuse cases has increased to 96%!

Intake/Application Process: Child Protective Services and Law Enforcement are the only sources of referral to the CAC. They must have an open case for child sexual or physical abuse. They call the CAC to schedule the appointments and they are required to be onsite with the child/family during evaluation.

Child Support Enforcement

201 Parkwood Drive
Jacksonville, NC 28546

www.onslowcountycss.com

910.938.3563 or 910.939.7001 Community Liaison

Eligibility Requirements: For this and other pertinent information, please visit the website.

Summary of Program: We provide 5 core services to include locate of non-custodial parents, the establishment of paternity, child support court orders, enforcement of child support court orders, and the collection and distribution of child support payments for public assistance and non-public assistance customers.

Intake/Application Process: Customers may complete the application at our office or they can access the application online at the website. Once the application has been completed, submitted, and any applicable fees have been paid, an appointment will be scheduled to begin the process.

City of Jacksonville Community Development Division

PO Box 128
Jacksonville, NC 28541

www.ci.jacksonville.nc.us

<https://jacksonvillenc.gov/index.aspx?nid=139>

910.938.5286

Eligibility Requirements: Household Income Requirements- In order to qualify for the programs offered by the Community Development Division the applicant(s) must earn less than 80% of the area median income based on household size to include all forms of assistance (including Social Security Benefits, Child Support, Alimony, etc.) Income guidelines vary annually. For current eligibility requirements and additional information please visit the City website at www.jacksonvillenc.gov or call (910) 938-5286.



Summary of Program:

Residential Rehabilitation- The residential owner must sign a housing rehabilitation agreement, loan document and meet HUD's household income requirements. The residential owner may be eligible for grants, forgivable loans, and/or low-interest loans. Rate is dependent upon income level.

The property must be zoned for residential use and have sufficient equity to cover City loans. The property must be in need of structural repairs and/or repairs necessary to comply with City codes.

Down Payment Assistance- Community Development, in conjunction with local Lenders & Real Estate professionals offers homebuyer's education courses held every other month. This course includes topics that cover USDA programs, Preparing for home ownership, obtaining a mortgage, credit & financial planning, shopping for a home, home inspections, foreclosure prevention, home maintenance, fair housing and more.

Intake/Application Process: Applications are online at website or mailed to residents to see if they qualify. Please call (910) 938-5286 for more information.

CG Counseling and Consulting

221 New Bridge Street
Jacksonville, NC 28540

www.cgcounseling.com

910.378.7676

Eligibility Requirements: Children ages 3-17, and adults 18 and up. We take most commercial insurances including Tricare, BCBS, Aetna, Military OneSource and others as well as Employee Assistance Programs. We also offer a sliding scale for self-pay options. (We do not take Medicare/Medicaid)

Summary of Program: CG Counseling and Consulting is an outpatient mental health therapy office located in Jacksonville, NC. We have 7 therapists on staff all trained in seeing clients with problems such as: couples counseling, anxiety, depression, PTSD, eating disorders, suicidal thoughts, family counseling, etc. Our office is open Monday-Thursday 8 AM - 8PM, Fridays 8 AM - 5 PM, and Saturdays 8 AM - 3 PM. We have a few therapists on staff who are trained in Cognitive Processing Therapy(CPT) and Trauma-Focused Cognitive Behavioral Therapy (TF-CBT) in order to provide trauma specific counseling for adults AND children who may be suffering from PTSD, sexual abuse, witnessing a death, etc.

Application Process: No application process to receive services here. Anyone can refer someone to us, or the client can schedule the appointment themselves. *Active Duty service members must have a referral from their Primary Care Provider or use Military OneSource in order to be seen at our office. If they do call to try and make an appointment we will always walk them through this process

Coastal Carolina Community College (WIOA)

444 Western Boulevard
Jacksonville, NC 28546

www.coastalcarolina.edu

910.938.1221

Eligibility Requirements: Varies

Summary of Program: Workforce Innovation and Opportunity Act (WIOA) is a Federal Employment grant to assistance individuals with training related costs to get them back into the workforce. This program can also assist with On-the-Job training with various companies in the area to get training outside of the classroom. We also have a youth program that can assist 18-24 years old earn their High School Equivalency if necessary prior to entering occupational training.

Intake/Application Process: Clients can pick up an application from Coastal Carolina Community College, Kenneth B. Hurst Continuing Education Building Room 109. All documents and assessments required to apply for this program can be discussed at this location Monday-Friday from 8am-5pm. There are multiple eligibility factors that will be discussed in this short walk-in visit.



Coastal Carolina Neuropsychiatric Center
200 Tarpon Trail
Jacksonville, NC 28546
<http://coastalcarolinapsych.com/>
910.938.1114

Eligibility Requirements: CCNC serves individuals of all ages and income levels. CCNC currently has offices in Jacksonville, Morehead City, and Fayetteville.

Summary of the Program: CCNC provides an array of mental health services in a person-centered environment. CCNC provides assessments, diagnostics, treatment planning, medication management, and individual, family, and group counseling. CCNC also offers psychological testing as well as education and support.

Intake/Application Process: To schedule a new patient appointment, call the main number, 910-938-1114 and select option 2. The caller should be the parent, patient, or legal guardian of the patient or a medical provider. At the time of the call, the caller should be prepared to give full name, date of birth, address, phone number, and insurance information (policy holder name, date of birth, and social security number). The legal guardian must be present at the initial appointment. Please bring a valid picture ID, current insurance card, and co-payment. New patient paperwork may be completed in the office prior to the appointment time or may be downloaded from our website for client's convenience.

Coastal Horizons Center
615 Shipyard Blvd
Wilmington, NC 28412 (Main Campus)
515 New Bridge Street
Jacksonville, NC 28540 (By appointment only)
www.coastalhorizons.org
Office: 910.202.3155 Fax: 910.202.5772

Eligibility Requirements: 4 to 20 years old who meet the requirements for a mental health diagnosis.

Summary of the Program:

- Intensive In-Home Services (IIH): Coastal Horizons utilizes a team approach designed to address the identified needs of children and adolescents, who due to serious and chronic symptoms of emotional behavioral, and/or substance abuse disorders, are unstable in the home and community without intensive interventions.
 - Our IIH services include: Crisis Management, Intensive Case Management, Individual and/or Family Therapy, Substance Abuse Counseling, Skills Training, and Supports to prevent the need for or assist with returning from out-of-home placements.
- Intensive Family Preservation Services (IFPS): Coastal Horizons Center's Intensive Family Preservation Services is a short term, intensive (4-6 weeks) therapeutic family approach intended to empower and equip families with the resources and skills necessary to maintain in-home placement for youth ages birth – 17 years. Families will be referred primarily by DSS for families at a high risk of children being displaced from their home or future abuse or neglect.

Intake/Application Process: If families are interested in services they can contact the Coastal Horizons Community Based services office and request services. Additionally, our referral forms can be located on our website, via the services tab specifically listed under Family Preservation and faxed to 910.202.5772.

Community Care of the Lower Cape Fear
200 Valencia Drive
Jacksonville, NC 28546
www.carelcf.org
910.355.0181

Eligibility Requirements: Medicaid clients who are pediatrics or adults.



Summary of Program: CCLCF care managers provide services to high-risk patients to improve self-management of chronic health conditions. Our goal is to improve health outcomes and quality of life for our patients while reducing care costs in the communities we serve.

Intake/Application Process: No required documents. Phone call with referral from community partner, family member, or patient.

Del Mar Center for Behavioral Health
217 Station St.
Jacksonville, NC 28546
www.delmarbehavioralhealth.com
910.378.2501

Eligibility Requirements: None

Summary of the Program: We provide speech therapy, ABA, psychological testing, mental health, and school consultations services for kids aged 16 months through adult. For speech and ABA, we offer in-home and clinic based services. We are in-network with TRICARE for Speech and ABA and in-network with BCBS for all services.

Intake/Application Process: Reach out via phone at 910.378.2501 or email info@delmarbehavioralhealth.com and we can talk about you goals and if we may be a good fit to help you take steps towards them.

East Carolina Human Services Agency, Inc.
237 New River Drive; Ste 1
Jacksonville, NC 28540
echsainc.com
910.347.2151

Eligibility Requirements: Call for specific program eligibility requirements.

Summary of the Program:

- **Eastern Carolina Human Services Agency, Inc.** is a private, nonprofit Community Action Agency and a member of the North Carolina Community Action Association. ECHSA, Inc. provides services to low-income, military and veterans' families in multiple counties in Eastern North Carolina through the following programs:
- **Section 8 Housing-** Administering a Housing Choice Voucher program, which offers HUD-subsidized housing options to low income families, a Mainstream housing program for persons with disabilities, a Homeownership program which offers incentives to low income families aspiring to purchase their own home, and a Family Unification program designed to offer housing options that keep families intact.
- **Community Services Block Grant-** Through comprehensive case management services, the CSBG program engages with individuals seeking to become self-sufficient. Assistance offered to participants includes employment support/job placement, child care, educational training, personal development, rent and utility deposits or assistance, standard housing placement, medical assistance, fuel assistance, transportation assistance, and financial management.
- **NCServes Coastal-** NCServes Coastal Coordination Center at ECHSA coordinates services, resources, and care for service members, veterans and their families. NCServes-Coastal fosters a collaboration of service providers across 20 counties. NCServes Coastal utilizes a shared software platform that connects all participating providers together in order to make accurate and timely referrals. Families are provided with an opportunity to identify and connect with a wide variety of resources to assist them in receiving the services they need and deserve. Individuals can Access the NCServes- Coastal network through a network provider, contacting the Coordination Center at 1-800-435-1838, or by visiting NCServes.org

Intake/Application Process: Interested persons can learn more about our programs and apply for our programs in person at one of our locations, online at echsainc.com or by contacting us by phone at 910.347.2151.

Easter Seals UCP-Child First

2801 Neuse Boulevard
New Bern, NC 28562

www.eastersealsucp.com

252.636.6007 ext. 1362

252.636.3732 Fax

Eligibility Requirements: Pregnant women or Children 0-5 years and 11 months in which the child is showing difficult behaviors or delays in their development or learning. Married, partner, or single-parent families with many stressors (such as homelessness, drug use, domestic violence, poverty, school behaviors or involvement in the child welfare system). We bill all insurances. If a family has no insurance, we work with Trillium to attain state funding for services.

Summary of Program: The goal of Child First is to reach the most vulnerable young children and families at the earliest possible time and to intervene in the home to prevent and heal emotional and behavioral disturbances, developmental and learning problems and abuse and neglect. This is an evidenced-based approach that utilizes Child Parent Psychotherapy (CPP) as the model. Child First uses a two-pronged approach with a family resource partner who will decrease toxic stress by connecting children and families to needed community-based services and support. A Licensed Clinician will facilitate the development of a responsive, nurturing parent-child relationship that can protect the developing brain. We bill all insurances (Medicaid, IPRS, and private insurance). If a client is uninsured we will work with trillium (MCO) to obtain state funding for the service. Treatment lasts 6 months to a year average with the two person team in the home at least once week for an hour. The goals include: to support and strengthen the relationship, using the relationship as a vehicle for restoring the child's sense of safety, attachment, and appropriate affect to improve the child's cognitive, behavioral, and social functioning. Over the course of treatment, the caregiver and child are guided to create a joint narrative of the psychological traumatic event and identify and address traumatic triggers that generate dysregulated behaviors and affect. Some of the Child First interventions include: play, unstructured developmental guidance, modeling, emotional support, case management supports, crisis intervention, and linking past to present.

Intake/Application Process: A referral form can be accessed by contacting Easter Seals UCP at 252.636.6007 ext. 1362. The form can be emailed, faxed, called in or handwritten. Anyone can fill out the referral form or refer an individual (Guardian signature required). The form can be emailed or faxed to Lisa.Nelson@eastersealsucp.com, (Fax) 252.636.3732. Once the referral is received we will contact the referral source within 24 hours.

Guardian ad Litem

625 Court St

Jacksonville NC 28540

www.volunteerforgal.org

910.478.3621

Eligibility Requirements: Must be at least 18 years old, able to pass a criminal background check, participate in a screening interview, and complete a 30 hour training program.

Summary of Program: A Guardian ad Litem (GAL) advocate is a trained community volunteer who is appointed, along with Guardian ad Litem attorney, by a district court judge to investigate and determine the needs of abused and neglected children petitioned into the court system by the Department of Social Services. Their role is mandated by North Carolina General Statute 7B-601.

Throughout North Carolina, the Guardian ad Litem Program seeks to serve the best interests of thousands of children who find themselves the subjects of court cases by assigning them Guardian ad Litem volunteers. Our program exists in every county throughout the state, and with the help of more than 5,300 volunteers, we serve more than 18,000 children a year.

Intake/Application Process: We are a court program. We become involved when the Child Protective Services Agency files a petition with the court alleging that a child has been abused or neglected. Once the petition is filed, we are appointed by a district court judge.



Holly Hill Hospital
3019 Falstaff
Raleigh, NC 27610
www.hollyhillhospital.com
919.436.5703

Eligibility Requirements: Children's Hospital – Ages 4-17; Adult Hospital – 18+; Insurance Accepted – Tricare, Medicare, Medicaid until 21, All private insurance including (not limited to) BCBS, Cigna, Aetna, Medcost, UBH.

Summary of Program: Located in Raleigh, Holly Hill Hospital is a dual campus psychiatric and addictive disease health system that offers inpatient crisis stabilization services to patients ages 4 through older adulthood and outpatient partial hospitalization for adults 18 and over. Both campuses have access to a Board Certified Internal Medicine and Pediatrics physician as well as a comprehensive Treatment Team.

- **CHILDREN'S CAMPUS:** Holly Hill Hospital is the largest, private, stand-alone psychiatric hospital for children and teens in North Carolina. Our 60-bed Children's Campus serves patients age 4-17 through our inpatient program: The Phase System. This rewards-based, three step program helps patients identify strengths and develop coping skills. All patients begin on Explore (why am I here?) Patients next move on to Discover (who am I and how does my illness impact my life? What can I change?). Finally, just prior to Graduation/Discharge, patients enter the Connect phase where they employ their coping skills consistently and prepare for life outside Holly Hill. Our Children's programming is highly structured and includes: group therapy; indoor/outdoor recreation therapy; therapeutic art activities; and time each day for homework. Families and support systems are included in the patient's discharge plan and may visit or call regularly (schedule available at HollyHillHospital.com.)
- **ADULT CAMPUS (Inpatient):** Our 168-bed facility delivers individualized care through a group therapy model to patients 18 and older. Holly Hill is the ONLY provider to offer an acute Young Adult Unit (ages 18-26) for individuals living as both a legal adult but with aspects of adolescence. Adult inpatient services also include: Med-Psych Geriatric Services; Medically-Managed Detox; and Acute and General Psych.
- **ADULT CAMPUS (Outpatient):** Holly Hill also offers intensive outpatient programs for adults 18 and older experiencing substance abuse or psychiatric issues. Both programs are held Monday-Friday from 8:45am to 2:45pm. For more information, visit: HollyHillHospital.com

Intake/Application Process: Holly Hill Hospital takes patients on both a voluntary and involuntary basis through direct referrals and walk-ins. Our no cost assessments are available 24/7/365 at both campuses (Children's & Adult.) During the assessment, patients will meet with a nurse and admissions clinician to discuss their medical history and presenting symptoms. Appointments are recommended, but not necessary, as they may reduce wait times. For more information, please call 800.447.1800 or visit us online at HollyHillHospital.com.

Integrated Family Services
3383 Henderson Drive
Jacksonville, NC 28546
www.integratedfamilyservices.net
910.939.6475 Outpatient Therapy or Medications
866.437.1821 Crisis Services
252.439.0700 Foster Care Services

Eligibility Requirements:

- **Mobile Crisis Management Services (Face-to-Face response):** Any individual that is experiencing a mental health, substance abuse and/or developmental disability crisis within the coverage area (Beaufort, Bertie, Carteret, Chowan, Currituck, Gates, Hertford, Hyde, Martin, Nash, Northampton, Pasquotank, Perquimans, Pitt, Onslow, Tyrrell and Washington) is eligible for Mobile Crisis Services.
- **Crisis Chat (online services):** Offers online emotional support, crisis intervention, and suicide prevention services to individuals within the Trillium Health Resources LME/MCO catchment area (Beaufort, Bertie, Brunswick, Camden, Carteret, Craven, Chowan, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, New Hanover, Northampton, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Onslow, Tyrrell and Washington counties).



- **Outpatient Therapy (individual and family):** Any individual having current mental health concerns and/or current mental health diagnosis and who is seeking interventions to assist with increasing levels of functioning in any sector or domain in their life that may be affected by the concerns.
- **Psychiatric Services (Medication Management):** Individuals under the age of 65 suffering from a mental health diagnosis and seeking medication management to alleviate symptoms. Clients will go through a screening/triage process to determine appropriateness of services and then will be linked with the a physician for an assessment to determine any medication(s) needed.
- **Foster Care Services (Therapeutic Foster Care and Intensive Alternative Family Treatment):** A foster parent is required to be at least 21 years of age, submit a number of background checks, successfully complete mandated trainings, able to work with children who have emotional and behavioral needs, able to provide a comfortable and suitable living arrangement, must have personal/reliable/working transportation with a valid driver's license and basic computer skills.

Summary of the Program(s):

- **Mobile Crisis Management Services (Face-to-Face response):** Any individual that is experiencing a mental health, substance abuse and/or developmental disability crisis within the coverage area (Beaufort, Bertie, Carteret, Chowan, Currituck, Gates, Hertford, Hyde, Martin, Nash, Northampton, Pasquotank, Perquimans, Pitt, Onslow, Tyrrell and Washington) is eligible for Mobile Crisis Services.
- **Crisis Chat (online services):** Offers online emotional support, crisis intervention, and suicide prevention services to individuals within the Trillium Health Resources LME/MCO catchment area (Beaufort, Bertie, Brunswick, Camden, Carteret, Craven, Chowan, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, New Hanover, Northampton, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Onslow, Tyrrell and Washington counties).
- **Outpatient Therapy (individual and family):** Any individual having current mental health concerns and/or current mental health diagnosis and who is seeking interventions to assist with increasing levels of functioning in any sector or domain in their life that may be affected by the concerns.
- **Psychiatric Services (Medication Management):** Individuals under the age of 65 suffering from a mental health diagnosis and seeking medication management to alleviate symptoms. Clients will go through a screening/triage process to determine appropriateness of services and then will be linked with the a physician for an assessment to determine any medication(s) needed.
- **Foster Care Services (Therapeutic foster care and Intensive Alternative Family Treatment):** 24 hour service provided in a licensed foster home (family setting) that supports the consumer acquiring skills necessary to transition to a lower level of care. The provider is not necessarily awake during sleep time but must be continually available to respond to the child's needs, while beneficiaries are involved in educational, vocational and/or other activities, except for periods of planned respite.
 - **Therapeutic Foster Care:** Offers additional support for foster families and youth to manage social, emotional and educational concerns through the use of a Treatment Plan to address complex trauma of abuse, neglect and dysfunctional home lives.
 - **Intensive Alternative Family Treatment:** Provides an intensive service utilizing highly trained treatment parents. The focus is on providing a higher level of treatment through the IAFT elements to support success within a family and community system. IAFT is a less restrictive option than group settings. It is a transitional option as children re-enter communities after institutionalized treatment models.

Intake or Application Process:

- **Mobile Crisis Management Services (Face-to-Face response):** For mobile crisis response, please contact **1866-437-1821** where a live screener will triage the call, gather needed information and determine the appropriateness of the call. Once deemed appropriate, the screener will dispatch a mobile crisis worker to the scene immediately. State definition allows the worker a maximum of 2 hours to arrive at the crisis however, our goal and standard of operation is to respond immediately and arrive as soon as possible.
- **Crisis Chat (online support):** There is no intake or application process to use Crisis Chat. Crisis Chat can be found on the IFS and Trillium Health Resources website, as well as the QR code that can be found on the chat cards and

posters. Once you enter the online chat, you will be asked to fill out a brief registration form before you are linked with a chat specialist. You are able to chat anonymously if you wish.

- **Outpatient Therapy (Individual and Family):** For Outpatient Therapy please contact the local office to make an appointment (Onslow County: 910-939-6479 or Carteret County 252.648.7850). Clients will go through a quick screening and triage process to ensure that clients are linked with appropriate services.
 - **Psychiatric Services (Medication Management):** For Psychiatric/Medication Management services please contact the local office to make an appointment (Onslow County: 910-939-6479 or Carteret County 252.648.7850). Clients will go through a quick screening and triage process to ensure that clients are linked with appropriate services
 - **Foster Care Services (Therapeutic Foster Care and Intensive Alternative Family Treatment):** Call or email Kenyada Maye at (252) 439-0700 or email kmaye@integratedfamilyservices.net with foster care referrals or inquiries about becoming a licensed foster parent.
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Jacksonville Recreation and Parks
P.O. Box 128
Jacksonville, NC 28541
www.jacksonvillenc.gov/recreation
910.938.5312

Eligibility Requirements: Open to public of all ages and abilities.

Summary of Program: We a wide array of recreational services for persons of all ages and abilities.

Intake/Application Process: No application process, unless registering for a program.

May Institute
102 Elizabeth Street, Suite C
Jacksonville, NC 28540
www.mayinstitute.org
910.333.0814

Eligibility Requirements: A diagnosis of Autism Spectrum Disorder

Summary of the Program: The May Center for Autism Spectrum Disorder, based in Jacksonville, N.C., offers comprehensive behavioral services to children with ASD and their families, private agencies, and public schools in Jacksonville, Wilmington, and surrounding areas. The Center also provides services to military families stationed in Camp Lejeune, and the New River catchment area. Working closely with the families we serve, our behavior specialists use developmentally appropriate practices based on applied behavior analysis (ABA), the methodology universally recognized as critical for teaching children with a diagnosis of autism spectrum disorder (ASD) or other behavioral or developmental disabilities. Our state-of-the-art programming addresses all areas of a child's development including language, peer interactions, and behavior.

Intake/Application Process: To receive an application for services please contact Angelique Gurley at agurley@mayinstitute.org. After submitting an application we will work with your insurance company to determine coverage and will get services pending eligibility as soon as we have an available therapist.

MCCS: Exceptional Family Member Program (EFMP), Lejeune-New River

Camp Lejeune:
1401 West Rd.
Camp Lejeune, NC 28547
910.451.4394

www.mccslejeune-newriver.com/EFMP

Eligibility Requirements: Active duty service member with a dependent who has a special medical or educational need. The family member must be enrolled in DEERS, MCTFS and reside with sponsor (exceptions may include geographical bachelors and family member receiving inpatient care or living in an educational setting).

Summary of Program: The primary purpose of the Marine Corps EFMP is to ensure continuum of care for eligible Marine Corps family members by identifying families with special needs, and maximizing confidentiality and the provision of services to enhance the quality of life prided to the Marine Corps family in order to meet the mission of the Marine Corps.

Intake/Application Process: EFMP is a mandatory enrollment program for all active duty personnel (MCO 1754.4B). Enrollment forms are available at both offices and on the website at www.mccslejeune-newriver.com/efmp. The dd2792 medical summary is completed by a medical professional. The dd2792-1 Special Education/Early Intervention Summary for children is completed by the early intervention agency or school.

MCCS: Family Advocacy Program (FAP) & Prevention and Education for Marine and Family Services

1401 West Road
Camp Lejeune, NC 28547
www.mccslejeune-newriver.com
910.451.6060

Eligibility Requirements: Must be an active duty or retired service member or a dependent (wife/husband or child).

Summary of Program: Prevention and Education offers a series of evidenced-based courses designed to help Marines, Sailors and their families improve their lives and enhance their personal and professional relationships. All facilitators are trained by the researchers in order to provide participants with the ultimate learning experience. Classes are often used as an adjunct to mental health counseling. Anger Management, Triple P Parenting, 7 Principles for Making Marriage Work, ect.

Intake/Application Process: Clients can either call the office number above or register on-line through the website. Military ID is required.

MCCS: Family Care Program

Building LCH
4012B Butler Drive
Midway Park, NC 28544
www.mccslejeune-newriver.com/marinefamily/
910.450.0553/0554/0555

Eligibility Requirements: All active duty military service members, DoD civilians, wounded warriors, and surviving spouses of military members who died from a combat related incident; DoD contractors, federal employees from non-DoD agencies, and military retirees. Spouse or same sex partners of any of the above.

Summary of Program: School Liaisons can assist with preparing to move to another area or assist with military families who are inbound to our area. They have a wealth of resources that can help families become acquainted with their new location and school options, as well as, answer many questions about what is needed to enroll children in school.

Emergency Child Care is available via arrangement through a Family Readiness Officer or Child Protective Services. This service is provided for military families in crisis. Care is available 24 hours a day for a short period of time to meet an immediate child care need. A criterion for eligibility varies to include medical emergencies and incapacitation of a family member.

Child and Youth Programs are offered for children ages 6 weeks to 12 years of age at various locations across Camp Lejeune and the New River Air Station. Child development centers and school age care programs are nationally accredited. Authorized family child care options are also available. Full-time care fees for CDCs and School Age Care programs are subsidized by the federal government. The amount of subsidy received depends upon total family income.

The Exceptional Family Member Program serves military service members with a family member with a special need with case management, educational support and assignment coordination services. Enrollment is mandated by a Marine Corps Order, as enrollment helps assure Marines are assigned to duty stations where appropriate services are available for their family member.

Intake/Application Process:

School Liaison: 910.449.9915 or 910.449.9749 or you can find them on Facebook under Camp Lejeune School Liaison.

Child and Youth Programs: Call 910.450.0553/54/55

EFMP Enrollment: Call 910.449.4394

Emergency Child Care: CPS workers or Family Readiness Officers call Kelly Faircloth at 910.449.9882. After hours can be arranged by contacting the Officer of the Day.

MCCS: Family Endeavors

2970 Henderson Drive

Jacksonville, NC 28546

www.familyendeavors.org

910.459.4320

Eligibility Requirements:

- Literally Homeless
 - Must be a veteran with a release other than dishonorable. The period of services must include service in active duty for purposes other than training.
 - Served on Active Duty at least one day beyond basic training
 - Reserve time does not count unless called under Presidential Order AND completed service time
 - National Guard unless activated to another state
 - Eligible for VA benefits
 - Must meet low income standards under 50% AMI
- Prevention
 - Same as above but additional screening is administered to determine "Literal Homelessness" eligibility
 - Veterans must meet a certain threshold score
 - Must have an eviction notice

Summary of Program: The SSVF Program is a 90 day Case Management program focused on housing stability. Our goal is to assist Veteran's with working on action steps that will help them sustain housing. Case Manager's develop a Housing Stability Plan with the Veteran to work on goals and action steps. Case Manager assistance may consist of discussions with landlords, temporary financial assistance, and/or helping Veteran's obtain resources and/or benefits needed to increase income and address individual situations. We operate with a focus on shared cost, which means Veteran's may be asked to determine what portion of their financial obligations they are able to pay. We may also work with other community agencies to help share the cost. Financial assistance, if approved, is short-term and limited. Again, the goal is to help Veteran's establish a plan to address their current housing situation and help them focus on sustaining housing once exited from the program.

Intake/Application Process: There is no application with our services. We receive referrals from other agencies and organizations as well as the Veteran can contact our office directly. We begin with a screening tool to determine eligibility which can be done over the phone. If determined to be eligible the following documentation is needed before an appointment can be scheduled with our Intake/Outreach Worker II to complete initial intake paperwork. The case cannot move forward until we have all these documents!

- DD214
- Current Lease/Eviction Notice (if applicable)
- Social Security Cards (for all persons in the home)

- Picture ID (for all adults in the home)
- Verification of Income (for entire household which includes VA disability pay, SSI, SSDI, TANF, Child Support, Earned Income, Alimony, GI Bill Housing Stipend, Unemployment, and other assets)

The Intake/Outreach Worker will forward the Initial Intake to management for enrollment approval. The file will then be forwarded to a Case Manager and initial Case Management paperwork will be completed with the Veteran. The Case Manager will contact landlords and have them complete documents as well as a housing inspection has to be completed. Once all this is completed, Temporary Financial Assistance (TFA) can be requested. Financial Assistance is not guaranteed and we are not an emergency housing program. As you can see, it is a process to be enrolled in our program and it can take up to 30 days to receive assistance. If a Veteran is found to be ineligible for the program, the Outreach staff will give referral information to seek other assistance.

MCCS: Family Member Employment Assistance Program (FMEAP)

2473 Iwo Jima Blvd. (Bldg 2455K)

Tarawa Terrace, NC

www.mccslejeune-newriver.com/fmeap

910.450.1676

Eligibility Requirements: FMEAP focuses on providing services to spouses and family members of Active Duty service members including those of reservists and retirees. Additionally, services are often provided to retirees and DoD/NAF civilians.

Summary of Program: Family Member Employment Assistance Program (FMEAP) provides employment assistance, training and other career development opportunities to military spouses and family members as well as retirees. A FMEAP advisor can assist in the following areas:

- Resume Assistance – Writing powerful resumes to help land an interview
- Useful networking techniques, resources, and job referrals to identify potential employment opportunities
- Workshops/Classes to provide practical application/hands on training of skills*
- An open computer lab with access to printing, copying, and scanning capabilities

*FREE childcare may be available to attend FMEAP and Career Development/Resource classes. Please call 910-450-1676 for eligibility requirements.

Intake/Application Process: FMEAP operates from 8-4:30 Monday thru Friday. We encourage appointments to be made for one-on-one assistance; however, we accept walk-ins for use of the computer lab. Call 910-450-1676 for appointments.

Registration for courses offered by FMEAP, including those taught by Coastal Carolina Community College at our Tarawa Terrace location can be performed at www.mccslejeune-newriver.com/fmeap.

To use FREE Childcare in order to attend FMEAP, Career Resource, and Coastal Carolina Community classes, children must be pre-registered with the CDCs via Resource and Referral at Camp Lejeune-New River. For additional information about this resource, call 910-450-1676.

MCCS: Family Readiness Officers

USMC 2d MLG

Camp Lejeune, NC

910.450.6660

Eligibility Requirements: Have a family member or friend that is active duty in the Marine Corps.

Summary of Program: Family Readiness Officers serve as special staff officers within their assigned units as representatives to provide Command Family Readiness Outreach, support, and assistance to the commands, to their military personnel, and their families. The Family Readiness Officers are an official communications link between the families and the command, and act as a resource and information specialist to assist military member and families during times of need.



Intake/Application Process: Military members, spouses, and authorized contacts just need to reach out to their military members Family Readiness Officer.

MCCS: Family Team Building
Bldg. 780
Camp Lejeune, NC
www.mccslejeune-newriver.com/mcftb
910-451-0176

Eligibility Requirements: Military ID or DOD Cardholders, Base access, age 18 or over

Summary of Program: The mission of Marine Corps Family Team Building (MCFTB) is to provide Marines and their families with the tools and resources needed to successfully meet the challenges of the military lifestyle and enhance mission readiness by providing preventative education. We offer Family Readiness Program Training; Readiness & Deployment Training; Lifeskills Training; and Lifestyle Insights, Networking, Knowledge, and Skills (L.I.N.K.S.) Training. The Installation Volunteer Coordinators are also available to assist with volunteer opportunities and training.

Intake/Application Process: Those interested in taking classes or learning more about volunteering should go to our website. There, they can register for classes, gain information, download important resources, and sign up for volunteer opportunities. For additional information, we are available by phone at 910-451-0176.

MCCS: FOCUS Project
LCH 4012 Butler Drive North
Midway Park, NC 28544
www.focusproject.org
910.450.5635

Eligibility Requirements: FOCUS is a FREE program for Active Duty (or Activated Reservist) families and couples. Our family program is open to families with children ages 3 and up. Our couples program is open to dating or married couples with or without children.

Summary of Program: FOCUS (Families Over Coming Under Stress) provides resilience training to military families and couples. FOCUS is a brief, trauma-informed and strength-based program that is grounded in more than two decades of research and experience serving families dealing with stress and changes. It is specifically adapted for the needs of military couples, children, and families and provides training in core resilience skills. These skills increase closeness, support, communication, and adaptability. Couples and families learn to work together to manage difficult emotions, set goals and problem solve, communicate clearly and effectively, and develop customized strategies to deal with ongoing stress and change. FOCUS trainers are master's or doctoral-level service providers who are trained and experienced in working with military couples, children, and families.

FOCUS provides a wide range of effective prevention services customized to the needs of military service members and their loved ones. FOCUS Family Resilience Training is a multi-session program for families with children ages 3 and older. Individual family sessions are organized around the development of a family timeline, which is used to teach families how to manage feelings, improve communication, and learn problem-solving and goal-setting skills. Family Resilience Training is generally 6 to 8 sessions and can be modified depending on the family's needs. Traditionally, the sessions include parent-only, child-only, and family sessions throughout training.

FOCUS for Couples is also organized around the development of a family timeline and ideal for couples who are dating, engaged, or married with or without children. Couples Resilience Training takes place over 6 sessions, each with a focus on core skills that are tailored to meet the couple's goals and identified topics of interest. Core skills include effective communication, emotional regulation, problem-solving, goal-setting, and managing stress. Couples Resilience Training is a

good option for those who want to increase closeness and strengthen their relationship, and many go on to complete the Family program afterwards to continue to enhance these skills as a family unit. FOCUS for Couples is also a good option for couples who have children under 3 who may benefit from parenting psychoeducation, including topics such as increasing parents' knowledge about developmental needs of young children, promoting more positive parent-child relationships, and allowing for improved communication and understanding.

FOCUS offers specialized services for families of service members who have been wounded, ill, or injured. These services are similar to the Family and Couples programs and provide additional emphasis on improving family communication about the injury or illness, setting goals for family care routines, problem-solving around family challenges, enhancing understanding about deployment reminders and combat stress, and increasing family closeness and support.

In addition to individual family services, FOCUS also provides briefs and workshops for families, commands, units, service providers, schools, and other base and community resources. Briefs typically include an overview of FOCUS and topics such as education about child development, the unique needs of military families, and the types of resilience training strategies for families that can be helpful, to name a few. Briefs range in length from 15-90 minutes depending on the request. Workshops provide an introduction to the key FOCUS resilience skills and are generally 90 minutes in length. Examples of workshop topics include reactions to deployments and reintegration, managing stress, and communicating effectively in the workplace. The groups can be for service members, parents, families, or children in specific age ranges.

FOCUS sites are located at military installations across the United States, Japan, and Germany. Locally, FOCUS has 5 locations: Camp Lejeune, Wounded Warrior Battalion-East, New River, Stone Bay, and Cherry Point.

Intake/Application Process: Families and couples can enroll in FOCUS by calling or emailing the main FOCUS office. Service members or agencies can request a FOCUS workshop by calling or emailing the main FOCUS office.

MCCS: Hope for the Warriors
3215 Henderson Dr.
Jacksonville, NC 28546
www.hopeforthewarriors.org
910-330-4530

Eligibility Requirements: Services are available to post 9/11, combat injured veterans, service members, spouses, and caregivers.

Summary of Program: Hope For The Warriors® provides comprehensive support programs for service members, veterans, and military families that are focused on transition, health and wellness, peer engagement, and connections to community resources.

Intake/Application Process: Veterans, service members, or military families interested in services should apply online at www.hopeforthewarriors.org. Once applications are submitted an Intake Service Coordinator will contact you within 48 hours of receipt of application.

MCCS: Jacksonville Vet Center
110-A Branchwood Drive
Jacksonville, NC 28546
www.vetcenter.va.gov
910.577.1100

Eligibility Requirements: Combat Veterans, Active Duty Military and their families, Victims of Military Sexual Trauma, and Bereavement Counseling. There is no cost to anyone receiving counseling services.



Summary of Program: The Vet Center provides a wide range of services to Combat Veterans and Active Duty personnel and their families in an effort to make a satisfying transition from military to civilian life. Services include individual, group, marital and family, and bereavement counseling. The Vet Center will also assist with referrals for Veterans benefits, employment counseling, substance abuse and educational guidance, as well as referrals to community resources, outreach and community education. Vet Centers are part of the Department of Veterans Affairs and there is no cost. Veterans do not have to be enrolled in VA Health Care or be receiving compensation to use the Vet Center.

Application Process: Veterans can call for an appointment, but the preferred method is to come to the office and complete a Veteran Information Form to set up an appointment for intake and counseling services. The only document required is a copy of the DD-214 (Copy 4) if a Veteran. If you are active duty, your active duty card will count.

MCCS: Library
1404 Wet Road
Camp Lejeune, NC
www.mccslejeune-newriver.com/libraries/
910.451.2665

Eligibility Requirements: All authorized DoD cardholders.

Summary of Program: Library contains books, DVDs, video games, and audiobooks. The library also has internet accessible computers, fee-based copiers and fax machines. Users have free access to research databases, free foreign languages classes, and educational and recreational programs for all ages.

MCCS: Wounded Warrior Battalion East
PSC Box 20008
Camp Lejeune, NC 28542-0008
<http://www.bneast.woundedwarriorregiment.org>
910.449.9800
910.449.9646 FRO

Eligible Requirements: Families of Active Duty, Retired, Reserve, DOD ID Cardholder. Usually those attached to WWBn-East or have been attached (Alumni).

Summary of Program: Outreach to families whose service members are undergoing medical treatment. Provide assistance with transition planning, resource referral, quarterly wellness checks.

Intake/Application Process: No application. Simply call for assistance.

Miller-Motte College
1291A Hargett Street
Jacksonville, NC 28540
www.miller-motte.edu
800.705.9182 or 910.778.9304

Eligibility Requirements: High school diploma; New high school diploma completion program offered for those without!

Summary of the Program: Miller-Motte College is a career training college committed to providing excellence in training and education that not only ensures our graduates are technically competent on the first day of their job, but also instills in them the capacity to grow in their careers. We offer flexible class schedules, online and hybrid options, and day and night class offerings! Miller-Motte also offers lifetime job placement assistance. The programs include CDL: Class A License Tractor Trailer Training, Cosmetology, Business, and Medical

Intake or Application Process: Interested prospective students can go to our website at www.miller-motte.edu to request information or call 910-778-9304 to speak with an admissions representative today. Walk-ins at the main campus located at 1291A Hargett Street are also welcome!

Nabvets
nabvetsvucsm@yahoo.com
910.750.6000

Eligibility Requirements: Active duty, Spouses, Veterans and Civilians, regardless of race, ethnicity, origin. Everyone is welcome to join. No age or income requirement. Just come prepared to roll up your sleeves and ready to volunteer to provide H.O.P.E. to those in need.

Summary of Program: The primary Mission is Compensation/Pension, Community Development, Disadvantage Youth, and Homelessness. Our Programs are centered around a Community, Helping, Advance, Needs, Goals, everyone (C.H.A.N.G.E.) and to provide; Help, Opportunity, Purpose driven, Education, Employment, Empowerment (H.O.P.E.). "God's Army of One; Joining Forces; Creating a Positive Lifestyle for Veterans, their Families and Veteran Community."

Intake/Application Process: The services provided are at No Cost. There is an application required to be a member; you can either go online, www.nabvets.org, to complete the application, or stop by the office at 1009 Commons Drive North, Jacksonville, NC. A membership fee is required. If a veteran is applying for VA Disability Compensation, from the Veterans Administration, we will need a copy of their DD-214, Medical Records, and any other documents to show evidence that the Disease/Injury is service connected.

Naval Medical Center: Educational and Developmental Intervention Services (EDIS)

100 Brewster Boulevard
Naval Hospital NH200
Camp Lejeune, NC 28547
910.450.4127

Eligibility Requirements: Children birth to 36 months who live in base housing or have a 90 day housing letter. They must have a 20% delay in two or more areas of development or a 25% delay in one area of development OR have a biological risk for a developmental delay.

Summary of Program: Developmental screenings are conducted in the home and developmental evaluations if recommended based on the results of the screening. Staff members come into the home to conduct the screenings and evaluations and provide services if eligible. If a child is found eligible, an Individualized Family Service Plan (IFSP) is collaboratively developed with the parents to determine outcomes to be focused on and services from EDIS to help the family and child to achieve the decided upon outcomes. Services are typically provided in the home but can also be provided at a day care center or other areas in the community if that are appropriate. Providers include early childhood special educators, physical therapist, occupational therapist, speech/language pathologist and a community nurse. The staff work with the child with the primary focus being on collaborating with the parents and other caregivers on strategies they can incorporate into the child/family daily routines and activities. Service coordination services are also provided to assist the family in accessing resources. All services provided by EDIS are at no cost to the parents/sponsor and do not have to go through TRICARE or any other funding/ insurance source.

Intake/Application Process: Anyone who has a child between the ages of birth and 36 months who lives in base housing or has a 90 day housing letter from base housing who have concerns about their child's development can call the number listed for EDIS to make a referral. Referrals can also be made by the child's physician or other provider. If a representative from any other agency calls to make a referral and provides contact information, an EDIS staff member will contact the family to explain the process and services and ask the parent/ caregiver if they are interested in going through the initial screening/intake process. Initial contacts with parents happen in less than 7 days and if a child goes through the complete screening, evaluation and eligibility process, and is found eligible for services, the final Individualized Family Service Plan is developed within 45 calendar days from the date of the initial referral.

Navy Marine Corps Relief Society
www.nmcrs.org
910.451.5346

Eligibility Requirements: Any active or retired member of the Navy or USMC or their spouse. Clients must have a current ID card.

Summary of Program: NMCRS serves the military with several different resources. We focus on financial issues, budget counseling, quick assist loans (if you qualify), and financial issues with emergency leave. NMCRS also has nurses. We have four wounded warrior RNs that serve the military and their families and help guide them with any questions prior to or after they have been medically discharged. We are not case managers. We also have three traditional nurses that see parents who have just had a new baby. We do home visits in the first couple of weeks after birth, but can see the family for the first year of life. We educate on the first year of life, do WGT checks on the infant, along with assessments on the baby. We are also certified lactation counselors and help with breast feeding issues.

The last service that NMCRS offers is medical education to the elderly on new medical dx. We do weekly, bi-weekly, or monthly pill box refills for the patients. We do not do hands-on care and are not considered home health. Please note that each case is done on a case by case need for each individual.

**We do not see a family if CPS/APS is involved unless cleared by our Nursing Director.

Intake/Application Process: Referrals may be done by calling one of the following nurses or faxing the info to 910-451-1123. Please be aware that we travel a lot and do home visits, so we do not go into the office every day to check fax machine.

Wounded Warrior RNs:

- Sonya Dillard-910-546-0092
- Yani Dilag-910-545-4592
- Greta Ellison-910-545-9532

Please note that as of June 30th, 2019 all of our Wounded Warrior RN's will be leaving and going to Semper Fi Fund Organization.

Traditional Nurses:

- Donna Fischer-910-545-2781-Now stationed at the NRAS office.
- Heather Underhill-910-478-8636
- Natatia Depaoli-910-467-5984

NCWorks Career Center- Onslow County
461 Western Blvd, Ste. 106
Jacksonville, NC 28546
www.ncworks.gov
910.347.2121

Eligibility Requirements: To be eligible for services from the Career Advisors, an individual must be legal working age.

To be eligible for services from the Career Advisors for Veterans, individuals must be a veteran with a significant barrier to employment or eligible spouse. For specific eligibility requirements, please call your local NCWorks Career Center.

Summary of Program: The NCWorks Career Center assists job seekers in their search for employment. Career Advisors are available to sit down with individuals in a one-on-one setting and explore career opportunities, discuss the job search process,



assess skills, build and update resumes and cover letters, provide referrals to posted positions in the NCWorks Online system, and discuss interview techniques.

The Career Center also has a Career Resource Center, where computers are available for job seekers to use in their search. Career Advisors and staff members are available for questions during the application/resume building process. Coastal Carolina Community College holds an Employability Lab weekly, (M-W, 9-1) and an Instructor is on-site to assist in all phases of the job search process.

The Career Center holds weekly workshops focusing on Navigating NCWorks Online, Completing Online Applications, Building a Resume, Federal Employment Overview/Resume, and Interviewing Techniques. Workshops are held at the Career Center and interested individuals can contact the Career Center to register.

In order to assist employers with talent recruitment, Hiring Events are held on a weekly basis at the Career Center. This is the job seekers' opportunity to interact with employers face-to-face. **Intake/Application Process:** Register in NCWorks Online at www.ncworks.gov. This can be done at any one of the NCWorks Career Centers across the State or from any PC, laptop or device with internet connectivity.

Onslow County Career Center- Veteran's Unit

461 Western Boulevard Suite 106
Jacksonville, NC

www.ncworks.gov

910.347.2121 ext. 208

Eligibility Requirements: Please call for more information regarding eligibility and program description.

Onslow Community Outreach

600 Court Street
Jacksonville, NC 28540

www.onslowco.org

910.455.5733

910.381.7839

Christmas Cheer

Eligibility Requirements: There is no age limit for applicants. Income level depends on family size and is determined during processing of applications. Applicants must be a resident of Onslow County. Clinic patients are between the ages of 19-64.

Summary of Program: Onslow Christmas Cheer helps needy children and their families. The Onslow community wants children to know the magic of Christmas in the demonstration of our gift to them. Christmas Cheer starts in October and runs through December. Toys and bicycles are offered for children up to age 12 and if resources are available to teenagers up to age 17. Food boxes are also provided to many households. Christmas Cheer is located seasonally at 1210 Hargett Street. Phone:910-347-4646

Intake/Application Process: To apply clients must come to the designated Christmas Cheer building located at **1210 Hargett Street** and fill out an application (in person). Required documents:

- Picture ID for head of household/person applying (Immigrant Visa can be used)
- Social security cards for everyone in the household (Tax ID # for immigrants)
- Piece of mail or lease to prove residence
- Proof of income for any household member that is employed
- Electric bill

If grandparent is applying for assistance for grandchildren they must prove legal guardianship. Once application is filled out completely and verified, it will be processed. There is nothing more for the client to do but wait to hear from us. In December, the client will receive a card in the mail at the address provided on the application, telling them their pick up date and time.

Soup Kitchen

Eligibility Requirements: To be eligible for our programs you must be a resident of Onslow County.



Summary of the Program: The soup kitchen serves lunch Monday through Friday from 11:00 a.m. to 12:00 p.m. at the 600 Court Street. The second Monday of every month we open a food bank at 1210 Hargett Street at 12:00 p.m. The phone number to this program is: 910-347-3227.

Intake/Application Process: The soup kitchen is open to all every Monday-Friday from 11:00am to 12:00pm

Homeless Shelter

Summary of the Program: The Homeless Shelter is a temporary, emergency housing program. It operates seven days a week from 5:00 p.m. to 7:00 a.m. Sunday – Thursday and 6:00 p.m. to 8:00 a.m. Friday and Saturday. The Shelter is located at 600 Court Street. Office: 910-347-3227

Intake/Application Process: If applying for admission in to the shelter arrive at 600 Court Street by 5:45pm Sunday-Thursday, 6:45pm Friday-Saturday. Please bring two forms of positive ID.

Caring Community Clinic

Summary of the Program: The Caring Community Clinic provides non-urgent primary care, pharmacy vouchers, and access to prescription assistance. They are open 5 days a week to help uninsured and low income residents of Onslow County. The Clinic is located at 200 Doctor's Drive Suite M. Office: 910-346-6149

Intake/Application Process: To become a patient of the clinic you must apply in person at 200 Doctors Drive Suite M. Eligible persons will be between the ages of 19-64, a resident of Onslow County, and severely underinsured or uninsured.

Dental Clinic

Summary of the Program: The dental clinic provides tooth extractions to low-income, uninsured and underinsured persons, age 19-64 years. Hours are Monday, Wednesday and Thursday from 8am-5pm

Onslow County Department of Social Services

612 College Street
Jacksonville, NC 28540

www.onslowcountync.gov/DSS

910.219.1898 910.455.4145

CPS Intake: 910.219.1955 Fax: 910.219.4983

Eligibility Requirements: Applicants must be Onslow County Resident. Depending on the service you are applying for age and income could be requirements.

Summary of Program: The Department of Social Services assists Onslow County's citizens in meeting their basic daily living needs through financial, nutritional, and medical assistance. The department promotes the well-being of citizens through social work services to strengthen families, protective services to prevent or remedy abuse, neglect or exploitation of vulnerable children and disable or elderly adults.

- The Economic Services Division consists of Medicaid Programs, Food and Nutrition Services, Work First Employment Services, Work First Family Assistance, Program Integrity, and Emergency Assistance.
- The Human Services Division consists of Child Protective Services (CPS), In-Home Services, Foster Care Services, Adoption Services, Foster Care Licensing, Adult Protective Services (APS), and Guardianship Services.

To find more information regarding the programs, visit the website. To make a report of **child abuse, neglect, or dependency** please call the number listed above. Once a report is made an investigator will assess the allegation. If you are trying to make a report after hours on weekdays, weekends, or holidays, call 910.455.3113 and ask to speak with the on-call Emergency Duty Social Worker.

Intake/Application Process: Economic Services can be applied for through mail-in, web based, or face to face interviews. They are income based and require proof of income. Call 455-4145 for more information.

Human Services programs begin as reports from the community of concerns for the well-being of individuals. Call 910-219-1955 with concerns.

Onslow County Health Department
604 College Street
Jacksonville, NC 28540
www.onslowcountync.gov/health
910.347.2154

Eligibility Requirements: The Onslow County Health Department serves everyone in the community from newborns to senior citizens. Some services are provided at no cost and insurance can be filed for those with cost associated. Fees for those who are uninsured are determined on a sliding scale based on income.

Summary of Programs: The Onslow County Health Department is dedicated to optimizing the health and well-being of the citizens of Onslow County through assessment of public health needs, development of programming to address those needs and assurance that the needs of the community are met. Available programs include:

- Family Planning
- Testing & Treatment of STD, HIV, TB and other Communicable Diseases
- Immunizations
- International Travel Clinic
- Child Physicals
- Teen Services
- Women's Health Services
- Pregnancy Care Management
- Care Coordination for Children
- Nutritional Counseling
- Emergency Preparedness
- Health Promotion, Education and Community Outreach
- Diabetes Prevention and Diabetes Self-Management Education

Intake/Application Process: To schedule an appointment with the Health Department, please call 910-347-2154 and select option #2. The Patient Registration Form and other applicable forms and documents can be found in the Clinic Forms & Documents Section of the website. The Health Departments hours are: Monday-Wednesday & Friday from: 8:00 a.m. – 5:00 p.m. Thursday (not all services available after 5 p.m.) from 8:00 a.m.-8:00 p.m.

Onslow County Partnership for Children
900 Dennis Road
Jacksonville, NC 28546
www.onslowkids.org
910.938.0336

Eligibility Requirements: OCPC has several programs that have different eligibility requirements. For more information regarding specific programs, visit the website.

Summary of Programs: OCPC has multiple programs. The largest programs are listed below.

Early Head Start: An income based home visiting program for pregnant and parenting families with children under the age of three. EHS is a federally funded, community-based program which provides services in the home. The program provides a wide-range of high quality services. Services to children include: health and developmental screenings, assistance with physicals and well-baby checks, home visits using research based curriculum, and educational activities for future school success. Services to families includes: referrals to local agencies for assistance (food, clothing, housing, health, and public benefits), access to



resources for job training & education, parent-child play groups, information about child development, and pre/post-partum care and education

Dolly Parton's Imagination Library: Dolly Parton's Imagination Library is a book gifting program that provides a new, age-appropriate book each month through the mail to all registered children. All children under the age of five in a family are eligible to participate. There is no cost to the family; the funding is provided by NC's General Assembly. We have funding for 10,000 children.- All children ages birth up to their fifth birthday who live in Onslow County are eligible for this program without regard to a family's income. Please note that, because of DPIL's address scrubbing process, in order to receive the books, families must have a mailing address that is registered to receive mail, otherwise the books cannot be delivered and will be returned to the program. To register, families can stop by or call our office or visit our website and register online.

Child Care Resource and Referral: Offers families help finding quality child care to meet the needs of your family. OCPC also has a Health and Education Specialist who can bring professional development trainings to agencies around healthy lifestyles for families. Our Play Daze trailer houses fun play equipment for children to use at community supported events.

NC Pre-Kindergarten: Offers 4 year olds a pre-kindergarten education in child care centers. The program is free to qualifying non-military and military families.

Smart Start Onslow Three School: Offers 3 year olds a preschool education in child care centers. The program is free to income eligible families who are working or in school.

Intake/Application Process: Families can apply for all programs or obtain information regarding programs in our office. Intake and application checklists are located on the website for each program.

Circle of Parents Special Needs Support Group for families of children age 0-5.
Parent driven, give and receive support, expand your knowledge and connect to resources in the community.

Triple P Positive Parenting Program for parents/caregivers of children 0-5, 8 week group series for those who want to learn strategies to help confidently manage your child's behavior and/or prevent problems from developing and 90 minutes seminars that include: Power of Positive Parenting, Raising Confident Competent Children and Raising Resilient Children for individuals who A.) Want to get a sneak peak of Triple P's foundation and/or B.) Want to add to your parenting tool box.

Our team strives to build community programs that help all families thrive. Visit www.onslowkids.org for the most up-to-date opportunities for parents and caregivers in our community.

Intake/Application Process: Call 910-333-0618 for more information or visit www.onslowkids.org →Families → Family Resources and Parenting Class Schedule →Parenting Class Schedule and Registration →Circle of Parents or Triple P

Onslow County Public Library
58 Doris Ave E
Jacksonville, NC 28540
www.onslowcountync.gov/library
910..455.7350

Eligibility Requirements: N/A.

Summary of the Program: The mission of the Onslow County Public Libraries (OCPL) is to provide quality materials and services that fulfill educational, informational, and cultural needs of all citizens in a welcoming and stimulating atmosphere. There are four locations – Jacksonville, Richlands, Sneads Ferry and Swansboro to serve the citizens of Onslow County. Programs are presented for birth through adult. Storytimes promote literacy using the Every Child Ready to Read concept which encourages active participation from the children and caregivers. Resources available include print material, DVDs, music CDs, Storytime Kits, digital eBooks and audiobooks, and free online resources including NC Kids Digital Library, Access Video Just for Kids, Britannica Library, Tumble Book Library, Mango Languages, and more – all free with a library card.



Onslow County Schools

200 Broadhurst Road
Jacksonville, NC 28540

www.onslowcounty.schoolinsites.com

910.455.2211

Eligibility Requirements: A family with a student in the Onslow County School system.

Summary of the Program:

- **Military Transition Counselors** offer support to military students within the Onslow County School system. The program provides leadership and focus in the following areas: Military and Family Support, Student 2 Student, Junior Student 2 Student, Buddy 2 Buddy. Military Family Life Counselors, Military Student Counseling Support.
 - **School Social Workers** work as a liaison between the school and the family. They assist in helping students achieve academic success through effective communication with all stakeholders.
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Onslow County Schools Preschool

440 College Street
Jacksonville, NC 28540

www.onslowcounty.schoolinsites.com

910.989.2021

Eligibility Requirements: The students served are 3 and 4 years old. Income verification includes 12 consecutive months. This income includes:

- 2016 Tax Documents (1040 Tax Document, W2, 1099G, 1099R, etc.)
- Paystubs/LES
- Unemployment
- Retirement/Veterans Benefits
- Pell Grants, Scholarships, GI Benefits, etc. (Must provide award letter or 1098T)
- Alimony
- Foster/Kinship Care (Letter from DSS, Foster Care Card, Legal Documentation) No income documentation is required.
- Child Support (for all children in the home, even if none received)

Summary of the Program: The Onslow County Schools Preschool Program is comprised of three funding components:

- **Head Start:** The Head Start program is a federally funded educational, health, and social program designed to work with families who are economically disadvantaged. Students must be 3 and/or 4 years old as of August 31st in order to be served. All students selected for the Head Start program must live in the Onslow County Schools district attendance area. Eligibility is determined using Federal income guidelines. Breakfast and lunch is provided. 2 home visits, and 2 conferences. No lunch from home. * Special diets will be reviewed individually.
- **Title 1:** The Title 1 program is a federally funded educational program for elementary and secondary schools. The students served must be 4 years old on or before August 31st. Each child is administered a developmental screening assessment to determine his/her educational need. Students are selected for the Title I program must live in an Onslow County Schools attendance area. No lunch from home. Maybe a cost for meals. 2 home visits and 2 conferences. * Special diets will be reviewed individually.
- **Exceptional Children Preschool Services:** The Exceptional Children Preschool program serves students who have delays that affect their education. These delays are determined through traditional evaluations and trans-disciplinary play-based assessments. If found eligible, the program serves children in a variety of settings. No lunch from home. Maybe a cost for meals. 2 home visits and 2 conferences. * Special diets will be reviewed individually.

Intake/Application Process: Clients can apply at the Onslow County Preschool Office located on 440 College St. in Jacksonville.

- The preschool program has application available. You can download the application from the Onslow Co. Schools website. (Go to Parent & Students and scrolled down to preschool)
- Bring all documents to Thompsons Early Childhood Center Monday – Thursday (9 am- 3 pm)
- Only completed applications will be accepted.

Required Documents:



- Parent Picture I.D.
 - Certified birth certificate
 - Immunization Record
 - Current electric or water bills. Utility bills in someone else's name require a Notarized Statement from that person submitted with the most current bill.
 - Verification of income (W-2, 1040, last pay stub, child support -12 month statement from Child support office. Etc.)
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Onslow County Senior Services

4024 Richlands Highway
Jacksonville, NC 28546

www.onslowcountync.gov

910.455.2747

Eligibility Requirements: Clients must be at a minimum age between 55 and 60 depending upon the program. Please visit the website for more detailed information regarding different programs.

Summary of Program: Onslow County Senior Services offers a multitude of services designed to meet the unique needs of seniors in our community. Senior Services offers adult day care, home health and hospice, in-home services, meals on wheels, a nutrition site, an Alzheimer's support group, classes, and activities.

Intake/Application Process: To apply for any programs, come to Onslow County Senior Services.

Onslow County Sheriff's Office

717 Court Street
Jacksonville, NC 28540

<http://www.onslowcountync.gov/435/Sheriffs-Office>

910.989.4000

Summary of the Program: The Onslow County Sheriff's Office is a public law enforcement agency. Among our many other missions is our goal to combat child abuse, sexual abuse, domestic violence and to help people in crisis. We hope to always maintain a cooperative relationship with CAC, OCPC, PEERS, DSS, Health Department & other human services & law enforcement agencies.

Intake/Application Process: Call county dispatch. 9-1-1 for emergencies or 910.455.9119 for non-emergent calls.

Onslow County Youth Services

220 Georgetown Road Suite 200
Jacksonville, NC 28540

www.onslowcountync.gov/youth

910.455.1202

Eligibility Requirements: Youth between the ages of 10-17 who have been adjudicated delinquent and/or undisciplined; youth who have been diverted from court for a delinquent and/or undisciplined act; or youth who have been exhibiting delinquent and/or undisciplined behavior and are at risk for juvenile justice involvement. **Eligibility requirements vary by program. Referrals come from Juvenile Court Counselors, Law Enforcement, and other juvenile serving agencies.

Summary of Programs:

- **Day Services Commitment Program:** Provides intensive social work and other needed services for Level III youth committed to a youth development center and/or Level II youth that are at risk for commitment to a youth development center and their families including alternative education, counseling, residential services, and social/life skills.
- **Juvenile Restitution Program:** Provides a means for youth to perform community service work and earn funds to pay court-ordered damages to their victims. Youth work in the program at community sites and their earnings are credited against their judgment with the Clerk of Court.



- **Promoting Positive Actions:** Provides youth and their families an opportunity to develop and/or enhance skills to make positive choices and reinforce positive actions through a curriculum-based intervention.
 - **School Treatment Program:** Serves as an alternative for court/law involved youth who receive 3-10 days of out-of-school suspensions by providing academic skills support, a safe supervised environment, decision making strategies and social skills development to reduce further disruptive school behavior and juvenile court involvement.
 - **SHARP:** This program provides intensive community-based adolescent sexual offender evaluation and treatment services to youth who have come to the attention of juvenile court/juvenile court services for a sex offense or illegal sexual activity.
 - **Temporary Shelter Services Program:** Provides temporary shelter care placement options, 365 days a year for court and law involved youth as an alternative to the streets, secure detention, and youth development centers.
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Onslow Literacy Council, Inc.
 200 Valencia Dr, Suite 184
 Jacksonville, NC 28546
www.onslowliteracy.com/
 910.353.0831

Eligibility Requirements: The Literacy Council serves clients ages 16 and up. All services are free to both tutors and students.

Summary of the Program: Onslow Literacy Council, Inc., provides free, individualized tutoring in phonics, basic reading and writing, advanced reading and writing, basic math, pre-high school equivalency, citizenship, and English as a Second/Other Language (ESOL). Students work one-on-one with a tutor and typically meet once or twice a week for about two hours. The schedule is determined between the tutor and student.

Intake/Application Process: Students or volunteer tutors can call the office at (910)353-0831 or email at onslowliteracycouncil@gmail.com to schedule their interview and application process with the director. Students are required to participate in a brief reading and comprehension evaluation. Caregivers and social workers are welcome to be present if needed. A photo ID or other form of identification is necessary. Application processes tend to take about thirty minutes to an hour, and students are typically placed with a tutor within one to three weeks. Depending on their background, tutors may be asked to attend a five hour training session in order to fully understand tutoring adults in basic literacy.

Onslow Pregnancy Resource Center
 3280A Henderson Drive
 Jacksonville, NC 28546
www.onslowpregnancyresources.com
 910.938.7000

Eligibility Requirements: There are no eligibility requirements. All services are free and confidential. Pregnancy and parenting classes are determined based on need.

Summary of Program: OPRC offers free, clinical grade urine pregnancy tests read by a nurse. Formal pregnancy verification is provided. Limited ultrasounds are also available upon nurse's discretion. OPRC offers pregnancy options counseling, support, and educational classes related to pregnancy, parenting, relationships, and life skills. Fatherhood program available. Post-abortion support. Volunteer opportunities.

Intake/Application Process: New clients can make an appointment through our website or call the center directly. We require a copy of photo ID and intake paperwork to be completed. Appointments can take up to 60 minutes. Follow up appointments will be determined by end of initial appointment. Follow up appointments may include pregnancy re-tests, ultrasound appointments, pregnancy and infant education classes or pregnancy counseling support.

Onslow United Transit System (OUTS)

605 New Bridge Street
PO Box 1548
Jacksonville, NC 28541

www.onslowunitedtransit.org

910.346.2998

Eligibility Requirements: Call for specific information.

Summary of Program: OUTS provides transit services to the citizens of Onslow County. Depending upon funding, OUTS provides transit services for the general public throughout Onslow County. OUTS also contracts with Human Services Agencies throughout Onslow County to provide services to their clients.

Intake/Application Process: When clients call OUTS they are asked where they live and what are their transportation needs. Once the questions have been answered OUTS staff will follow up with other questions such as age, mobility needs, income, etc. After review of the intake information, the customer will be notified as to the next steps.

Onslow Women's Center

226 New Bridge Street
Jacksonville, NC 28540

www.onslowwc.org

Administrator Line: 910.238.2941

24 Hour Crisis Line: 910.347.4000

Eligibility Requirements: Victims of domestic violence or sexual assault over the age of 18.

Summary of Program: The mission of the Onslow Women's Center is to provide crisis intervention to victims of domestic violence and sexual assault and to work toward ending all forms of interpersonal violence through education and prevention. OWC provides the following free and confidential services:

- 24-Hour Crisis Line
- Crisis Intervention
- Hospital Advocacy
- Safe House
- Court Advocacy
- Thrift Store (Finder's Keepers located at New River Shopping Center)
- Hispanic Outreach
- Support Groups

Intake/Application Process: Initial contact by phone via the crisis line or walk-in at the address listed above. Hours are M-F from 8-5.

PEERS Family Development Center

151 Chaney Avenue
Jacksonville, NC 28540

www.peersfamilydevelopmentcenter.com

910.333.9725

Eligibility Requirements: Resident of Onslow County. PEERS has different programs with variations of eligibility. Referrals can be from anyone to include self-referrals. For more information regarding services, please visit the website for further information or call the office.

Summary of Program: PEERS offers services to support healthy nurturing families. All PEERS services are free to the residents of Onslow County. PEERS offers three main service areas: Child Care, Parenting Education, and the Adolescent Parenting Program. PEERS offers volunteer and SAT hours opportunity for community members. PEERS has fundraisers throughout the year to support the needs of PEERS which are not covered by grants.



Child Care: Parents can utilize one day a week, Monday, Wednesday or Friday for free child care. Child care services are from 9am-1pm for children ages 6 weeks to 5 years old. To get enrolled, call and schedule a tour of our day care rooms, complete application, bring birth certificate and immunization. You will be able to schedule to bring your child once a week.

Parenting Education Enhancement: PEERS offers a variety of evidence based parenting curriculum for parents with children of all ages (0-18). Parenting classes offers free child care during class and meals before classes begin. See the website for a complete listing of parenting class descriptions and class times. Let the parenting facilitator know if you are interested in taking more classes.

Adolescent Parenting Program: APP is for pregnant teens or adolescent parents under 19 years old, pregnant or has a child and willing to go back to school or be in school. APP supports families with finishing high school, acquiring new parenting and life skills, management of effective birth control and offers monthly group meeting with an educational component.

Mentors and Volunteers: PEERS seeks volunteers to be mentors to the teen parents. Being a supportive mentor gives the teen parents the opportunity to learn from you and share their goals in life, their process of being a young parent and the challenges and successes which come from their life as a young parent and student.

As well for teens seeking SAT or Honors volunteer hours we have several projects going all the time thus this gives opportunity to volunteer at fundraisers, in the office, yard work, or even the daycares. Please call and come in the office to discuss these opportunities if you are interested in volunteering. All volunteers are background checked. PEERS Fundraisers often needs volunteers to assist with setting up, during and after fundraising events. PEERS accept helps from volunteers year round.

Fundraisers include Masquerade Ball in January and Cherish the Child in March/April for Child Abuse Prevention Month. We have hosted the Bavarian Lawn Party and Purses with Purpose Bingo.

Intake/Application Process: There is a referral form for all the programs as PEERS, which is available online or by calling. Referral can be called in, mailed, faxed, or emailed to the agency.

Philippians Place
901 Henderson Drive
Jacksonville, NC 28546
www.philippiansplace.com
910.378.7908

Eligibility Requirements: Clients must be facing financial struggles and/or homelessness.

Summary of Program: Philippians Place is dedicated to providing supportive services and housing assistance to individuals and/or families who are homeless or facing homelessness. Philippians Place is a non-profit organization that provides an esteem-building Earnings Program for our clients. The Earnings program is tailored to prevent and end homelessness in our community. Philippians Place assists people in need by providing them the opportunity to learn life skills by volunteering and participating in classes and Bible studies; as they participate in classes they build their Earnings. Clients can then utilize their Earnings to purchase furniture or household goods from our Resale Store, every day needs from our Daily Essentials Pantry, vegetables from our community garden, and/or financial assistance for overdue utilities or rent and/or utility or rental deposits.

Intake or Application Process: Those needing assistance should call 910-378-7908 to set up an intake appointment. At the appointment clients will complete an Intake Application and meet with intake specialist to review application, discuss needs, and determine resources and program. Clients need to bring an ID for proof of identity. Once the

application and intake interview is complete, clients will be scheduled for Orientation. After the orientation, clients can participate in our Earnings Program.

PRIDE

110-B Branchwood Drive
Jacksonville, NC 28546

www.pridenc.com

910.938.9833

Eligibility Requirements: Pride in North Carolina, Inc. has several programs that serve children from age 5 through adults of any age with a variety of challenges. Accepts Medicaid, Medicare, Health Choice, Blue Cross & Blue Shield, Med Cost, and individuals without insurance are available to receive services through State Funds and Sliding Scale fees. Each program has different eligibility requirements.

- **Intensive In Home:** Children ages 4 through 21 who are at risk of out of home placement due to behavioral and/or mental health concerns, who have been unsuccessful at lower levels of treatment, and who are Medicaid recipients.
- **Outpatient Therapy (individual and family):** Any individual/family/couple facing behavioral or psychological challenges. Outpatient Therapy services can be provided to recipients of Medicaid, Blue Cross Blue Shield, and Tricare, as well as individuals with no insurance at all.
- **Tele-Psychiatry:** Any individual with a mental health diagnosis. May have Medicaid or no insurance. Individuals are required to attend outpatient therapy in conjunction with tele-psychiatry services.
- **Psychosocial Rehabilitation:** Adults ages 18 and over with psychiatric disabilities. Individuals must have Medicaid.
- **Project Voice:** Adults ages 18 and over with intellectual/developmental disabilities. Individuals must have CAP waiver.
- **B3 Peer Support:** Adults ages 18 and over with a mental health or substance abuse disability. Individuals must have Medicaid.

Summary of the Program: Pride in North Carolina (PRIDE) is committed to developing and promoting high quality residential and community services that provide nurturing, caring environments for adults and youth with special needs. The Jacksonville Region provides Outpatient Services (Outpatient Therapy and Medication Management) to individuals five years of age and older, Intensive In-home Services, School-Based Mental Health Services, Psychosocial Rehabilitation (PSR) Services, which is an adult Day Program for individuals with severe mental-illness ages 18 and older with Medicaid, and Project Voice which is an Adult Day Program for individuals with severe Intellectual and Developmental Disabilities with Innovative Waivers.

- **Outpatient Therapy:** Pride offers individual, family, and group therapy to address a variety of issues and help improve daily life and interactions with others. Our clinicians utilize a variety of Evidenced Based Practices to help guide your treatment and journey of recovery. Outpatient therapy services are provided by licensed clinicians who hold Masters degrees.
- **Intensive In Home (IIH):** This is a time-limited, intensive child and family intervention based on the clinical needs of the consumer. The service is intended to accomplish the following: a. reduce presenting psychiatric or substance use disorder symptoms; b. provide first responder intervention to diffuse current crisis; c. ensure linkage to community services and resources; and d. prevent out of home placement for the consumer.
- IIH services are delivered to children and adolescents, primarily in their living environments, with a family focus, and IIH services include but are not limited to the following interventions as clinically indicated: a. individual and family therapy; b. substance use disorder treatment interventions; c. developing and implementing a home-based behavioral support plan with the consumers and the consumer's caregivers; d. psychoeducation imparts information about the consumer's diagnosis, condition, and treatment to the beneficiary, family, caregivers, or other individuals involved with the beneficiary's care; e. intensive case management; f. arrangements for psychological and psychiatric evaluations; and g. crisis management. The IIH Team shall provide "first responder" crisis response, as indicated in the PCP, 24-hours-a-day, 7- days-a-week, 365-days-a-year, to consumers of this service
- **Medication Management/Tele-Psychiatry:** Pride offers psychiatric evaluations and medication management. Additionally, Pride offers psychiatric services via tele-medicine to improve accessibility for people in need of these services.

- **Psychosocial Rehabilitation** is a structured day program for adults with psychiatric disabilities, designed to enhance the vocational, educational, leisure, and self-help skills of the participants. This program focuses on skills and resource development related to life in the community and on increasing the participants' ability to live independently, manage their illness, and participate in community opportunities related to functional, social, educational, and vocational goals.
- **Project VOICE** is a day program for adults with developmental disabilities located in Jacksonville. Activities are designed to provide individuals with outlets that are age and developmentally appropriate, and oriented toward personal growth and the development of independence. Participants may spend a part of their day or week engaged in vocational, educational, socialization, and self-help skills training in the community as appropriate.
- **B3 Peer Support:** Pride provides hands on services by teaching and assisting adults with learning Instrumental Activities of Daily Living (IADL's). IADL's allow the individual to live independently in the community by assisting in skills such as housework, shopping for groceries or clothes, preparing meals, medication management, managing money, etc.

Intake or Application Process: An individual may be referred to Pride In North Carolina (PRIDE) by any interested party or they can contact the local office and make a self-referral. Upon referral, the individual will speak to an Intake Coordinator who will schedule an initial appointment, in which assistance will be provided in completing intake paperwork and a Comprehensive Clinical Assessment will be conducted to provide diagnostic and level of care recommendations.

Referrals can be made by anyone to include service providers, Primary Care Physicians, family members, and individuals themselves. Referrals from other providers may be sent via fax to 910-938-9835, ATTN: Jacquetta Foster.

Realo Discount Drug Clinical Services

2680-1 Henderson Drive
Jacksonville, NC 28546

www.realodiscountdrug.com

910-455-9982

Eligibility Requirements: Please see individual summary descriptions for eligibility requirements.

Summary of Program:

- **Wellness for Kids:** Vitamins ensure your kids get the nutrients they need to thrive and grow. Receiving vitamins on a daily basis promotes growth, protects against certain diseases, and supports proper metabolism. Realo's Wellness for Kids program offers a free monthly supply of vitamins for kids ages 4-12. There is no income requirement for this program.
- **Enhanced Services:** As a member of the Community Pharmacy Enhanced Services Network (CPESN), Realo provides services focused on building strong relationships with patients and providers in order to improve overall patient health. Available to both children and adults, these services include: 24-hour emergency service, free prescription delivery, medication packaging in weekly or monthly pill trays, home visits, immunizations (age restrictions apply), disease state management programs, smoking cessation support, Naloxone dispensing and education, comprehensive medication reviews, post-discharge medication reconciliation, presumptive Medicaid dispensing (when Medicaid coverage has not yet been established or confirmed, such as in emergency foster placement), and compounded medications for special needs. Contact a Realo pharmacist for more information.

Application Process: Referrals from a community partner, family member or patient are accepted via phone or in person at any of our locations. New patient enrollment forms are also available online at www.realodiscountdrug.com.

RI International – DIX Crisis Intervention Center
215 Memorial Drive
Jacksonville NC 28546
www.riinternational.com
910.378.4809

Eligibility Requirements: 18 years or older, mental health or substance use crisis, Medicaid in Trillium catchment or uninsured from Onslow, Craven and Carteret.

Summary of Program: Dix Crisis Intervention Center is a 16-bed facility based crisis unit. We provide crisis intervention service to those in need of immediate mental health or substance use treatment. We serve individuals that are 18 years or older. We are not a medical facility and are unable to accommodate any individuals with major medical conditions.

Intake/Application Process: If interested in making a referral, please call us at 910.378.4809. Due to our large catchment area, and limited number of beds, we will provide you with a bed reservation if there is a bed available.

The Onslow Community Collaborative
165 Center Street
Jacksonville, NC 28546
www.facebook.com/onslowsoc
910.388.7074 or 910.548.3221

Summary of Program: The Onslow Community Collaborative is a forum for collaboration, advocacy, and action among families, agencies serving children, youth and families, and community partners within Onslow County. We welcome any agency, organization, provider, family member and youth who are involved with the SA/MH/IDD population.

Intake /Application Process: Any interest in joining the Onslow Community Collaborative may send an email of interest to either of the co-chairs and join us as our next monthly meeting. We meet every first Tuesday of each month at 8:45am at 165 Center Street, Jacksonville, NC.

The Salvation Army of Onslow & Jones County
461 Center Street
Jacksonville, NC 28540
910.346.8800

Summary of Program: The Salvation Army has been “Doing the Most Good” in Onslow Co. for 31 years. As a nonprofit organization, it relies heavily on the support of donors and volunteers. Contributions can be mailed to The Salvation Army, 461 Center Street, Jacksonville, NC 28540. Phone number 910-346-8800; fax 910-346-1968.

- Assistance services: The Assistance Office is located at 461 Center Street in Jacksonville. Business hours are Monday through Friday 9 a.m. to 3 p.m., closed 11:30 to 1 p.m. for restocking. The Assistance Office provides food, household items and clothing vouchers to our Thrift store, and financial assistance when funds are available. ID is required for some services.
- Emergency Food assistance is available to Onslow County residents one time without a referral. For subsequent visits (up to 4), a referral from a service agency is required. TEFAP food commodities are available once per month additionally to Onslow County residents. The Food Pantry does accept donations of unexpired food items.
- The Salvation Army hosts a Mobile Food Drive on the second Tuesday of each month at 461 Center St. Cars may begin lining up at 10:00 AM open to residents of any County. Food boxes are distributed in a drive-thru process, one box per household, until gone. ID is preferred; no referral necessary. The Salvation Army offers a Summer Feeding and Enrichment program for 8 weeks during summer break, which provides free breakfast and lunch for children 18 yrs. of age and younger. The program is held at Frost Park in Maysville, NC. For more information call (910)346-8800.
- Household items and clothing vouchers are limited to one per household, per year. A referral from a service agency and ID are required. The voucher is written at the Assistance Office and then used at Salvation Army Thrift Stores located in Jacksonville. Furniture vouchers will only be provided to victims of fire and/or disasters.

- Past due utility bill assistance is available only to Onslow County residents who meet program guidelines when funds are available. Financial assistance can only be provided once every 12 months, when funds are available. It is recommended clients call ahead to first find out if funds are available and then schedule an appointment to apply for assistance. Applications go before a review board for approval.
- Religious services, led by Corps Officers Majors Dean and Pam Moretz, are held every Sunday at 461 Center St., Jacksonville. Services include 10 a.m. Sunday school and 11 a.m. Holiness Meeting.
- Christmas programs include Angel Tree, Adopt-a-Family, food for the elderly, and Red Kettle bell ringing. Please call 910-346-8800 for more information or for volunteering opportunities.
- Thrift stores: Thrift stores fund most of the Salvation Army's assistance programs. Furniture and appliances can be scheduled for picked up by call 910-577-5060. Receipts for tax purposes are obtainable for donations made during store hours. There is always a need of volunteers to assist at the thrift stores. Call 910-346-8800 for more information on volunteering.
 - Thrift store locations: Jacksonville, 451 Center St. Hours: Monday-Saturday, 9 a.m. - 4:30 p.m. An after-hours donation shed is onsite for small items. Call 910-346-0937.

Tri-Counties Crusaders Re-entry Program
 825 Gum Branch Rd Suite 120
 Jacksonville, NC 28546
www.tricountiescrusaders.com
 910.939.5173

Eligibility: Must be 18 years of age or older. Fees are based on a sliding scale

Summary of Program: The services that TCC provides are:

- Evidence Based Risk Assessment: Tool providing a risk level for your offender and the chances they will commit a crime based on the answers provided.
- Case management: This service can vary from client to client based on the needs of the individual. This can range from submitting housing paperwork and assisting with all aspects of transitioning from the shelter to a home to creating a budget and assisting with linking the offender to the appropriate Medical and MH providers.
- Pre and Post Release Assessment: Informational tool to help gather growth and monitor needs.
- Family Reunification: Fostering and encouraging the clients and their families who are willing, able and ready to take steps forward in reuniting their families and being the process of healing.
- Cognitive Behavior Class: This class deals with life skills, providing essential independent living skills (online banking, budgeting, email, renting a home, building credit) re-entry into society can be difficult for some offenders, this class can help with some of the daily struggles many go through during the transition. This class also works with emotions, feelings, behaviors and difficulty regulating these.
- One to One mentoring: This can be used in various ways such as spiritual, athletic, educational, vocational etc. Mentors are an essential part of the program.
- Job Readiness & Job Monitoring: At TCC you will have an IEP (Individualized Employment Plan) This will all your job coach and counselor to accurately assess where you are in the employment process and what barriers you might have to gaining employment. If it is deemed that an offender may need additional courses before actual job searching The Action Plan will dictate that in the long and short term goals.
- Faith-based Counseling: Depending on the faith of the offender the TCC counselor will assist in reaching out to the local faith identified and attempt to bridge that gap.
- Assisting Veterans and Homeless or at risk of homelessness (SOAR) Benefits
- Entrepreneurship Training: Vocational skills, testing, writing your own business plan, having the knowledge and skills by the end of the class to start your own LLC. Learn to make your dreams into a reality.
- Substance abuse and Relapse Prevention Class: Education and support for addicts and their families.

TCC works in partnership with all community agencies to provide the best possible wrap around services to the client and their needs. If a client identifies a need that cannot be met at TCC then a referral will be made to an outside agency. This program takes the effort and willingness of the client/offender.

Intake /Application Process: Client can be self –referral. Agency in the community can refer via agency referral form.



All clients are seen by appointment only. Tues, Wed, Thurs from 10-5pm. Always bring picture ID
Once contact is made with the individual an appointment must be set up with one of TCC's intake specialist. This is an essential meeting and will last for at least 1.5hours. During this time the Intake Specialist gathers demographic information and creates a file. The Evidenced Based Assessment is completed. This is a tool used to predict risk level, the offender's needs, patters and desires for the future, this assessment covers Addiction, Mental Health, Incarceration, Vocational/Educational History, Homeless etc. and finally NEEDS. The client will sign an Intake Agreement regarding Confidentiality, Personal Information and Benefits of Intake Assessment which will go in the file. Release of Information to Probation will be signed (if applicable) and added to the file and lastly The Requirements Rules & Responsibilities.

An appointment with an Intake Specialist will give the new client a Journal/Appointment Book and encourage them to use this as a method/outlet to write down things that they may struggle with, have questions about, or find difficult in the days until our next appointment so that we can refer back to them and process them. The next appointment date will be written in the front of the notebook/journal with the DATE and TIME along with the Address and phone number for TCC. As a new release or just a new client to us it is best practice in the first month to (if possible) see the person once every two weeks for at least the first few weeks. The Intake Specialist will often write down some "homework" for the individual to have for the next appointment. (Ex. Find S.S card. Cert. of Completion of GED)

Each former offender and their identified needs are noted and systematically worked through by either an In-house referral or a community referral.

Trillium Health Resources

165 Center Street

Jacksonville, NC 28540

www.trilliumhealthresources.org

Business Line: 866.998-2597

24 Hour Crisis Care and Service Enrollment: 877.685-2415

Summary of Program: Trillium Health Resources is a local governmental agency that manages mental health, substance use and intellectual/developmental disability services in a 24-county area in eastern North Carolina. Our responsibility is to connect individuals and families to the help they need when they need it. We are responsible for managing state and federally funded services for people who receive Medicaid, are uninsured or cannot afford services. Trillium does not provide direct care. Instead, we partner with agencies and licensed therapists in our Provider Network to offer services and supports to people in need in or near their own communities. We ensure the delivery of the right services, in the right amount, at the right time. We also work collaboratively with local non-profits, other governmental agencies, medical providers, and hospitals to create a holistic system of total patient care that recognizes all needs of an individual.

United Way

403 N. Bayshore Boulevard

Jacksonville, NC 28540

www.uwonslow.org

910.347.2646

Solutions for Stability

Eligibility Requirements: The United Way has several programs; however for this particular program, Solutions for Stability, clients must literally be homeless and have a pre-screening total between 6 and 11 on VI-SPDAT. This is an assessment tool conducted by a trained evaluator.

Summary of Program: The program serves homeless families or individuals that have entered the program through the Coordinated Assessment tool and placed in the rapid rehousing program. The program participants are assisted with housing deposits and utilities based on a progressive engagement practice. Participants are case managed and followed to ensure client sustainability.

Intake/Application Process: Clients are referred through third-party agencies such as Onslow Community Outreach, Onslow Women's Center, OMH, etc. The agency must verify that the client is homeless (in a shelter, on street, in a car, not meant for human habitation).



211

Summary of Program: The United Way maintains the 211 information system. 211 is a health and human services information database that contains information useful to individuals in need. For more information call 211 or visit www.nc211.org.

Volunteer Onslow

Summary of Program: United Way of Onslow County houses the Onslow County volunteer center, Volunteer Onslow, which is a clearinghouse for volunteerism in our community. We work with a variety of nonprofit agencies across the county to determine their volunteer needs and make those needs known to our volunteer community.

Intake/Application Process: To volunteer with Volunteer Onslow you will need to go to the website and create an account. Once your account is created you will have access to many different volunteer opportunities with the United Way and local partner agencies. Just click on the word NEEDS and open up a new world of volunteer opportunities.

University of Mount Olive

2543 Onslow Drive
Jacksonville, NC 28540
www.umo.edu
910.455.1677 ext. 4413

Eligibility Requirements: In order to apply to attend UMO, perspective students must have graduated from high school or the equivalent of high school.

Summary of the Program: A University that offers Bachelor's degrees with seated classes meeting one night per week in the Jacksonville location. We offer Bachelor's degrees in Accounting, Business Management, Criminal Justice & Criminology, Early Childhood Education, Healthcare Management, Human Resource Management, Leadership, Management Information Systems, and an Associate's Degree in General Studies.

Application Process: Submit an application on the website at www.umo.edu. If applicable, submit an official transcript from all previous college coursework. Contact Admissions Representative, Kimberly Suttle at kstuttle@umo.edu or 910.455-1677 ext. 4413.

Vocational Rehabilitation

39B Office Park Drive
Jacksonville, NC 28546
<http://www.ncdhhs.gov/dvrs/>
910.455.1445

Eligibility Requirements: Individual who has a physical, psychiatric, or intellectual disability that creates impediments to employment and requires and will benefit from VR services to help find employment. No age limit but services generally would not start until at least age 14. Certain services are based off financial eligibility

Summary of Program: The Division of Vocational Rehabilitation Services provides counseling, training, education, transportation, job placement, assistive technology and other support services to people with disabilities.

Intake/Application Process: Clients can apply for services by calling our office at (910)455-1445. At that point a referral will be taken and they will be assigned a time to come in for their initial intake. At intake they will be assigned a counselor and will sign any needed consent forms to get records for eligibility. Once all records are back, eligibility will be determined and the individual will be sent a letter to contact their counselor to discuss what services are needed to find employment.
